

## Privacy policy of group CVB Ecologistics

This privacy policy applies to all companies within group CVB Ecologistics, website [www.cvbecologistics.com](http://www.cvbecologistics.com) and all related online platforms and statements, constructed by and / or controlled for and by group CVB Ecologistics of which the head office is located at Wilhelminapark 31 in Tilburg in The Netherlands.

The privacy of stakeholders of group CVB Ecologistics is important. When stakeholders make use of the services of group CVB Ecologistics data is exchanged. These data can consist of personal data. Stakeholders want to be confident these data are handled with care and remain confidential. This privacy policy states how this is done by group CVB Ecologistics.

By doing business with and making use of the services of group CVB Ecologistics, (representatives of) stakeholders accept that this privacy policy is unconditional. The privacy policy of group CVB Ecologistics can change at any moment. It is therefore advised to consult this privacy policy on a regular basis.

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### **1. Which personal details does group CVB Ecologistics collect?**

Group CVB Ecologistics exclusively handles personal data of which stakeholders / third parties decide to provide them to group CVB Ecologistics. Furthermore group CVB Ecologistics archives the content of every communication when necessary. These data are consistently checked to determine if they are relevant in providing services to stakeholders. If not this data is deleted / shredded.

The website of group CVB Ecologistics can be visited without sharing personal data. It is possible that certain data are collected through cookies, for example in order to register in which language the website is viewed.

Cookies

Our website makes use of functional cookies. Cookies are small files that store information which is kept on the hard drive of computers. By using cookies it is possible to view the website in a fast and efficient manner. Cookies cannot damage computers or files in any way. A cookie stores and remembers certain information, (settings-) preferences and contact details. This to the benefit of recognition and in that way providing (at least) equal service to returning visitors. Cookies enable group CVB Ecologistics to verify and analyze the use of the website. In browser settings cookies can be refused at any time. Should cookies be refused it is possible that (parts of) the website might not function properly.

### **2. What does group CVB Ecologististics use personal data for?**

Group CVB Ecologistics handles personal data that are provided to them:

1. To establish agreements and contracts with stakeholders and to be able to fulfill / execute those agreements and contracts.

2. To inform stakeholders on services provided by group CVB Ecologistics, events and / or updates from the sector and to communicate (news)updates and marketing related messages.
3. To evaluate provided services, activities and work carried out.
4. To answer questions from stakeholders and to communicate with them in general.

For processing personal data group CVB Ecologistics refers to obtained permission from stakeholders, the necessity to process personal data in order provide services because of a legal obligation and / or legitimate interest.

### **3. Who has access to personal data?**

Group CVB Ecologistics only shares personal data with permission of the concerning parties, in order to provide services and / or in case of a legal obligation. Personal data are (possibly) shared with related companies or third parties that process these data at the request of group CVB Ecologistics. When these related companies or third parties function as data processor paid by group CVB Ecologistics it is not permitted that they use or reveal these data in a manner that does not correspond with this privacy policy.

Personal data that group CVB Ecologistics has at its disposal will not be sold and / or provided to third parties, excluding as stated in this privacy policy or when specifically communicated by group CVB Ecologistics at the time the data is provided.

Group CVB Ecologistics can make public personal data:

1. In case group CVB Ecologistics is obliged to do so by law or by court order.
2. In case of (an) investigation(s) when illegal activities or fraud is suspected.

Group CVB Ecologistics has the right to transfer personal data when it should be decided that (parts of) companies within group CVB Ecologistics would be sold. In case of such a sale all reasonable measures will be taken to stimulate the purchaser in handling personal data in accordance with the privacy policy of group CVB Ecologistics.

### **4. How long are personal data kept on file?**

Group CVB Ecologistics stores personal data for the duration that is necessary to provide services and to meet legal obligations. Data will be deleted / shredded (at the latest) 5 years after the last contact and / or working with parties unless in case of a dispute.

### **5. What are the rights of stakeholders / third parties?**

Right to access and alter.

The right for parties to access and alter their own personal data may be executed at all times, in accordance with the UK personal data authority.

Right to transfer data.

Parties have the right to receive their own personal data that was provided to group CVB Ecologistics in a structured, common readable shape with intend (or not) to transfer the data to another party.

Right to delete data.

The right for parties to (have) delete(d) their own personal data may be executed at all times, in accordance with General Data Protection Regulation.

Should this right have been executed group CVB Ecologistics will no longer make use of the personal data of the involved party and will only keep the personal data for as much as this is necessary to fulfill legal obligations.

Right to object and file complaints.

When the involved party objects to group CVB Ecologistics processing certain data consent can be (fully or partly) revoked. This may lead to difficulties in (or impossibility of) service being provided.

To execute the rights as mentioned above please contact Michael Haest. The contact details are stated below in article 7. The involved part(y)(ies) that should wish to do so ha(s)(ve) to put in a request in writing and have to identify themselves before a request can be granted.

Group CVB Ecologistics commits to correctly follow up on requests and / or complaints.

When the involved part(y)(ies) do feel their rights are not being respected by group CVB Ecologistics a complaint can be filed with:

- the Information Commissioner's Office (ICO) on <https://ico.org.uk> and go to: report a concern.

## **6. Safekeeping of personal data at group CVB Ecologistics.**

Group CVB Ecologistics has installed the necessary physical, technical and operational safety measures to protect personal data adequately against unauthorized access, use and revelations. This way only authorized persons are given access to personal data. Digital access to our server will only be given after double verification protected and guarded by Perfection, a.o. by encrypting through SSL technology.

## **7. Contact details concerning privacy.**

Name: Michaël Haest.

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